# PointClickCare®

**Username**

**Password**

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**SIGN IN**

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**First Time Logging into PointClickCare using**

**Multi-Factor Authentication - SMS Option**

1. Navigate to the PointClickCare Login Page (https://login.pointclickcare.com/home/userLogin.xhtml)
2. Enter **Username**



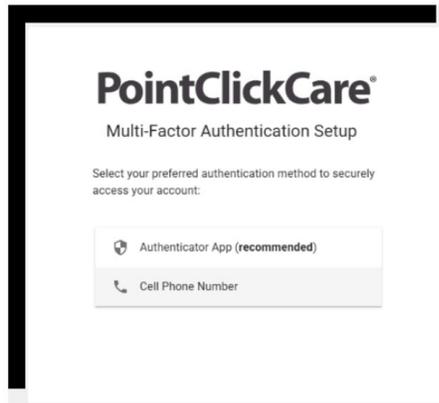3. Enter **Password** > Click **Sign In**



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4. Click **Next** on the Multi-Factor Authentication Setup page



5. Select **Cell Phone Number** as the MFA Option

*Note*: Authentication app is the recommended option, as it offers higher security.
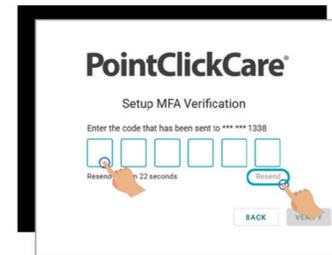


6. Enter your **Cell Phone Number** and click **NEXT**

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7. Enter the **6-digit** code sent to your cell phone via **SMS**

*Note*: If you do not receive the code after 30 seconds, click **Resend**. You are able to click resend up to 5 times per login session.



8. You've successfully set up SMS MFA and can proceed to log in by clicking **DONE**.

*Note*: Click **SET UP ANOTHER** to select an additional MFA option such as the Authenticator app.