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|  DIGNITY: PROMOTING RESIDENT'S DIGNITY | NO.  |
| PURPOSE: This facility will promote care for Residents in a manner and in an environment that maintains or enhances each Resident's dignity and respect in recognition of their individuality.RESPONSIBILITY: Winning Wheels, STRIVE, Frontier Hollow, and AHE employeesPROCEDURE: 1. Introduce self when entering room, acknowledge resident.
2. Explain what you want to do and respect the Resident's responses.
3. Residents will be monitored and supervised a minimum of every 2 hours or more frequently if the needs is determined by the IDT.
4. Resident should be dressed in their own clothes that are appropriate, clean, in good repair and fit properly.
5. Talk to the Resident rather than talking over the Resident.
6. Acknowledge Resident complaint or concern.
7. Pay attention to the Resident and respect their feelings.
8. Cover catheter bags and tubing.
9. Give toileting assistance when needed.
10. Keep face, mouth, dentures, glasses and furniture clean.
11. Keep hair clean and combed and face cleanly shaven.
12. Keep nails clean and trimmed.
13. Address the Resident by their given name. Do not use nicknames or call the Resident "sweetie" or other informal names.
14. Do not use cell phones while on duty and not around the Residents.
15. Don't discuss personal issues or facility issues with Residents.
16. Do not discuss other residents or their care.
17. Sit while assisting with meals. Discuss things that the Resident can relate to.
18. Do not use foul language or slang terms, even if the Resident uses those words.
19. Do not label clothing items with Resident Names where they are visible while wearing them.
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| Approved: | Effective Date: 12/15 | Revision Date: 3/17  | Change No.: | Page: 1 of 1 |